

Daffodil International University (DIU)
Faculty of Business & Entrepreneurship
Department of Business Administration
Program: BBA

Semester: Fall-2024
Time: 1 hour 30 minutes
Course Code: 0413-223
Section: All

Examination: Mid-term
Full Marks: 25
Course Title: Organizational Behavior
Teacher's Initials: MSS, NAM, JAM, JH

All questions carry equal marks. Answer all of the following questions, Practical and appropriate examples will carry extra marks. Figures in the margin indicate marks: Full Marks: 5x5=25

1. "Managers need to acquire various skills to be effective and efficient in today's increasingly competitive and demanding workplace". **Explain** this Statement. 5, (CLO-1, Level-2). u
2. The MBTI enables individuals and organizations to improve communication, teamwork, and personal development through a deeper understanding of how people perceive the world and make decisions. **Analyze** the impact of the Myer Briggs Type Indicator in Job Satisfaction. 5, (CLO-2, Level-4) imp
3. **Explain** the impact of organizational culture on employee behavior and how it can pose challenges for leaders attempting to implement change in the organization. 5, (CLO-2, Level-4).
4. **Evaluate** the effectiveness of Hofstede's cultural dimensions model in addressing the complexities of cross-cultural communication in global organizations. 5(CLO- 3, Level-5). imp
5. As workers are dissatisfied in their occupations, they react differently throughout the company. **Outline** the common outcomes of employees' job dissatisfaction with relevant examples. 5, (CLO-3, Level-2)