

Daffodil International University (DIU)
Faculty of Business & Entrepreneurship
Department of Business Administration
Program: BBA

Semester: Spring-2025
Time: 1 hour 30 minutes
Course Code: 0413-216
Section: All

Examination: Mid-term
Full Marks: 25
Course Title: Organizational Behavior
Teacher's Initials: DMSS,MAH2,NAM

All questions carry equal marks. Answer all of the following questions, Practical and appropriate examples will carry extra marks. Figures in the margin indicate marks: Full Marks: 5x5=25

1. **Classify** different types of diversity in an organization and analyze their impact on teamwork and decision-making. Provide examples to support your evaluation. (5) (CLO-1, Level-2).
2. "A manager wants to improve teamwork and productivity in their organization by considering employees' personality traits based on the Big Five Model. **Apply** your understanding of the Big Five personality traits to suggest strategies the manager can use to enhance team performance and workplace harmony." (5) (CLO-2, Level-3)
3. **Identify** the impact of organizational behavior on organization and how it can pose challenges for leaders attempting to implement change in the organization. (5), (CLO-2, Level 3).
4. **Construct** a strategy for managing cross-cultural teams by integrating Hofstede's cultural dimensions model. (5) (CLO- 2, Level-3).
5. **Explain** how the Exit-Voice-Loyalty-Neglect (EVLN) model deal with employee responses to job dissatisfaction? Provide examples of how different organizational factors influence each response in the model.(5) (CLO-3, Level-5)